

## Workshop 4. Criteria for successful collaboration

Chair: [Professor Tom Rye](#)

Rapporteur: [Associate Professor Karolina Isaksson](#)

A client-performer type of relationship often characterizes interaction between organizations in public transportation. However, many challenges facing public transportation require innovative solutions that do not easily emerge from such relationships. This workshop focuses on voluntary collaboration between public and private organizations as a key dimension of public transport governance. Collaborative arrangements can in some cases be a complementary approach to client-performer relationships (when allowed within the legal framework).

Collaboration between organizations with different resources and aims is often crucial for the ability to identify, develop and implement efficient solutions to problems that exceed traditional divisions of responsibility. It can foster trust (trusting partnerships) and joint capacity for innovation. However, precautions might be necessary to avoid corruption. It can also raise questions regarding legitimacy, transparency and accountability. Collaboration can take place in formalized partnerships or more informal networks.

The workshop will address both positive and negative experiences of collaboration and lead to the formulation of key lessons regarding collaboration as a critical dimension in the interaction between the organizations that drive the development of future transport solutions. We welcome research papers on collaboration in a wide set of circumstances and contexts, e.g. related to planning, infrastructure development and provision of public transport services in different institutional regimes.

**IMPORTANT NOTE TO ALL PRESENTERS: PLEASE AIM FOR A 20 MINUTE PRESENTATION PLUS QUESTIONS. THE DISCUSSION SESSIONS WILL BE USED FOR A BROADER DISCUSSION ABOUT ALL THE PAPERS IN EACH PREVIOUS PRESENTATION SESSION**

## Workshop 4. Plan

The presenting author is shown in underlined font. The number in square brackets [0] refers to the number of the electronic paper file.

\*Author assigned to another workshop, attending this session only.

Monday 14 August		
<b>Workshop session I</b>		
13:30	<u>Christopher Lowe</u> and Lauran Huefner	Partnerships in the Australian bus operating environment [13]
	<u>Robert Hrelja</u> , Tom Rye and Caroline Mullen	Partnerships between operators and public transport authorities - working practices in relational contracting and collaborative partnerships [37]
	<u>Lake Sagaris</u>	Citizen participation for sustainable transport: lessons for change from Santiago and Temuco, Chile [149]
15:00	<i>Afternoon tea</i>	
<b>Workshop session II</b>		
15:30	<u>Brenda Medeiros</u> , Luiz A. Santos Senna and Luis Antonio Lindau	Stakeholder value network: modelling key relationships for advancing towards high quality bus transit systems [16]
	<u>Femke Bekius</u> and Sebastiaan Meijer	Collaboration patterns in the Dutch railway sector: using game concepts to explain criteria for success in a unique development case [104]
	Gunnar Alexandersson, Anders Bondemark, Lars Henriksson and <u>Staffan Hultén</u>	Coopetition between commercial and subsidized railway services – the case of the greater Stockholm region [125]
16:50	<i>Short break</i>	
<b>Workshop session III</b>		
17:00	In small groups, reflection and discussion on papers presented in the sessions	
18:00	<i>Close</i>	
Tuesday 15 August		
<b>Workshop session IV</b>		
09:00	* <u>Wijnand Veeneman</u> and Corinne Mulley	Multi-level governance in public transport: governmental layering and its influence on public transport service solutions [53]
	<u>Alexander Paulsson</u> , Karolina Isaksson, Claus Hedegaard Sørensen, Robert Hrelja, Tom Rye and Christina Scholten	The politics and policies of collaboration: towards a critical understanding of public transport governance [62]
	<u>Fredrik Pettersson</u> , Stig Westerdahl and Joel Hansson	Exploring the collaborative toolbox for the public transport sector – guidelines and living labs as informal methods for achieving efficient collaboration [128]
10:30	<i>Morning tea</i>	
<b>Workshop session V</b>		
11:00	In small groups, reflection and discussion on papers presented in the first session	
12:30	<i>Lunch</i>	
<b>Workshop session VI</b>		
13:30	<u>Claus Hedegaard Sørensen</u>	A terminology of interorganisational coordination in public transport: the case of timetable planning in Denmark [121]

	<u>Anna Grönlund</u>	The Swedish Doubling project [169]
15:00	<i>Afternoon tea</i>	
<b>Workshop session VII</b>		
15:30	<u>Christopher Lowe</u> and Robert Wright	Bikes on buses: a Melbourne case study [109]
	<u>Fredrik Pettersson</u> and Robert Hrelja	How to create functioning collaboration in theory and in practice – practical experiences of collaboration when planning public transport systems [129]
16:50	<i>Short break</i>	
<b>Workshop session VIII</b>		
17:00	In small groups, reflection and discussion on papers presented in afternoon sessions	
18:00	<i>Close</i>	
<b>Wednesday 16 August</b>		
<b>Workshop session IX</b>		
09:00	Key issues to report - discussion	
10:30	<i>Morning tea</i>	
<b>Workshop session X</b>		
11:00	Finalisation of report	
12:30	<i>Lunch (end of workshop sessions)</i>	